# **CLEC MEETING**

# **Conference Call**

March 20, 2019 ~ 9:30 AM – 10:00 AM CDT

#### **NOTES**

## Welcome and Introductions

AT&T opened the meeting by welcoming all participants to the Monthly CLEC Meeting. This meeting includes Change Management Process (CMP), Change Control Process (CCP), and CLEC User Forum. A list of attendees is included as an Attachment.

**CCP /CMP**

***AT&T Southeast Region:***

### Infrastructure Changes

There were no infrastructure changes for review at this meeting.

### Technical Issues

There were no technical issues for review at this meeting.

**Type 6 Defect CRs**

There were no defects to review at this meeting.

### Regulatory Mandates (Type 2) Change Requests Summary Report

There were no regulatory change requests for review at this meeting.

### System Outages

There were no reportable system outages for the month of February 2019 in the Southeast region.

***AT&T 21-STATE:***

**21-State CLEC Change Request Log** – No issues reported on.

**Roundtable Discussion**

AT&T briefly recapped the major wholesale release and advised there were no outstanding issues related to the release itself. This release did not have any code impacting changes for CLECs. No additional issues/questions were brought up.

**CLEC User Forum**

**CUF Issues**

One issue (**GCUF16-002**) continues to be in “monitor” status.

**DRP – Alabama / Georgia tornadoes (CLECSE19-007)**

AT&T mentioned Accessible Letter CLECSE19-007 was routed on 3/6/19 and activated the Disaster Relief Plan for areas impacted by the tornadoes that hit parts of Alabama and Georgia recently. The DRP will be effective through April 4, 2019. Details are located within the Accessible Letter. A brief explanation of the distinction between the DRPs and Service Emergency or Force Majeure declarations was provided.

**Common Cause Process – Tentative**

AT&T outlined the Common Cause process that is located on CLEC online. Provided an overview that this process enables CLECs to open a single ticket for multiple lines that are terminated to the same end user premises and are testing for the same issue causing downtime/service degradation rather than opening a ticket for each line/circuit. AT&T explained that there have been issues with some CLECs opening common cause tickets and isolated field techs requiring additional tickets to be opened or not being worked properly. Those issues are being referred to field staff support, but in response some CLECs have started opening individual tickets for locations with 5 lines or less. AT&T reiterated that if more than 5 tickets are opened for a single location that can cause a “false” cable failure ticket, which can delay field dispatch to the premise since cable failure tickets must be dispatched and cleared before a TFS ticket (tickets for the facility to the demarcation point) will be dispatched.

**Roundtable Discussion**

AT&T mentioned that there will likely be an issue teed up for discussion in the April meeting regarding changes to the fee structure for Make Ready work on Structure Access applications which will allow for a reduced fee structure when attachers use an authorized 3rd party to do the Make Ready Survey work versus having AT&T perform all those tasks. No other questions or issues were brought up.

**Wholesale Systems Simplification (WSS)**

**WSS**

WSS project on hold.

**Roundtable Discussion**

N/A

**Future Meeting Logistics**

Wednesday, April 13, 2018 ~ 9:30 AM CDT

**Bridge: 1 (844) 517-1415**

**Passcode: 732 596 864#**

#### **Attachments/Exhibits**

**Attendees (Confirmed on roll) List:**

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